

NACR Launches New Learning Management System for Customers

NACR Enhances User Interface, Capabilities, and Flexibility for Customer Education and Training Management

EAGAN, Minn., Aug. 14, 2013 /PRNewswire/ -- Communications integration expert [NACR](#) is pleased to announce the launch of the enhanced Learning Management System (LMS), the company's online training portal for customers. It is part of the NACR Center of Excellence for Learning and Development (COE), which helps customers build their administrative, technical, and applications proficiency by leveraging NACR resources and expertise.

(Logo: <http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO>)

NACR is a leading integrator of best-in-class communications solutions and services, and a trusted advisor to more than 5,500 customers from small businesses to *FORTUNE*® 100 and global enterprises. The company serves as a single source for consulting, implementation, project management, training, maintenance, and managed services that improve productivity, efficiency, collaboration, and customer service.

The NACR COE offers a growing selection of instructor-led, virtual instructor-led, and web-based training for every skill level from beginner to advanced, as well as customized training and bundled courses to meet specific customer requirements. The LMS makes it easy for users to view the complete COE course catalog and schedule, and to manage their personal training curriculum using the portal's online tools.

"With the continued popularity and success of the NACR COE training program, we are committed to regularly enhancing the LMS and doing everything we can to provide the most effective and rewarding educational experience for our customers," said Dan Gorski, Vice President of Learning and Development at NACR and the head of the COE.

In addition to sporting a new look and feel, NACR's enhanced LMS provides a more intuitive user interface that makes it easier to browse and register for training courses. By also automating more back-end processes within the LMS, NACR can now provide more timely communications to customers who use the portal. Other enhanced features include:

- An improved dashboard for viewing transcripts, current course registrations, and completed training
- A calendar view option in addition to the previously available scrolling view
- And future enhancements to look for down the road, including the ability to register multiple users or groups for courses to improve tracking and management of training!

Customers registered in the old LMS site will be able to log in to view NACR's COE course schedule and their training records in the new LMS using their email address and password. All transcripts, current course registrations, completed training, and other existing user information is automatically transferred over to the enhanced LMS.

In addition, customers can continue to use the LMS to register for free webinars and to opt-in to email notifications of new courses, the free COE quarterly newsletter, and other NACR resources.

For more information, visit the NACR Center of Excellence for Learning and Development online at <http://www.NACR-COElearning.com>. To request a free training consultation, contact the COE at **651-796-6680** or via email at COELD@nacrc.com.

About NACR

As a leading global integrator of business communications solutions and services since 1993, NACR has been a trusted advisor to more than 40% of the *Fortune* 100 companies, helping them use technology to enhance the collaboration, contact center, and data communication experience. We serve as a single source for consulting, implementation, project management, training, maintenance, and managed services that improve productivity, efficiency, and customer service. With a team of over 800 customer-focused and certified employees, we have consistently been recognized by our partners, suppliers, and customers for excellence. For more information, visit: www.nacr.com

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Additional assets available online: [Photos \(1\)](#)

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