

## Lyons Named President and CEO of Solution Integrator NACR

### Retiring Founder Tom Roles Hands Over Reins

EAGAN, Minn., Sept. 5, 2012 /PRNewswire/ -- John Lyons has been named President and CEO of NACR, taking over for the company's retiring founder and chief executive, Tom Roles. The announcement was made today by John McKenna, CEO and Chairman of ConvergeOne, a leading national provider of integrated data, communications, collaboration, and customer interaction solutions.

(Logo: <http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO>)

NACR ([www.nacr.com](http://www.nacr.com)) is an operating company of ConvergeOne and one of the largest Avaya channel partners worldwide. As the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions, NACR delivers comprehensive sales, consultation, training, and technical support, as well as managed services, maintenance, and repairs. The company works closely with other technology innovators to integrate the latest hardware, software, and applications into end-to-end multivendor solutions for diverse markets.

The ConvergeOne companies also include S1 IT Solutions ([www.chooseS1.com](http://www.chooseS1.com)), a strategic technology partner specializing in infrastructure, virtualization, and optimization of customer computing environments; NorthPark Group ([www.northparkgroup.com](http://www.northparkgroup.com)), an IT specialty consulting firm; and SimpliCTI ([www.simpliciti.com](http://www.simpliciti.com)), a system integrator and software developer specializing in contact centers.

"With his impressive leadership skills and industry experience, John has already played an important role in the growth of the ConvergeOne companies, and we are excited about his new role in helping to shape the future of NACR," said McKenna. "Under his leadership, I know NACR will continue to excel in meeting customer needs and leading the way in solution integration and support."

Lyons comes to NACR from S1 IT Solutions, where as President for the past two and a half years, he was been a guiding force behind the continued development of the company's data vision, strategic alliances, and managed services business. In April 2012, he was also named Executive Vice President of Services for NACR, heading up the company's maintenance and managed services operations, in addition to leadership roles at NorthPark Group and SimpliCTI, and as Vice President of Corporate Development at ConvergeOne.

"Under Tom's guidance, NACR has earned the reputation of trusted advisor, delivering expert services and personalized levels of support to help customers maximize the performance of their communications environments," according to Lyons. "My goal is to continue that vision as we expand NACR's strategic services in order to provide even greater value for customers' evolving technology and business needs."

"I am extremely grateful to all the customers who have put their trust in NACR as their technology and services partner," said Roles, who started NACR in 1993 and will continue to be a major shareholder and member of the ConvergeOne board of directors. "Moving forward, I know John will bring exciting new initiatives to the table while maintaining the company's commitment to personalized service and end-to-end support."

Lyons is a proven senior executive with more than 30 years of experience in the technology industry and an extensive knowledge of both products and services, including the managed services, consulting, and Internet segments. Prior to joining S1, he was Senior Vice President at Siemens IT Solutions and Services, where he was instrumental in driving revenue growth and transforming the company to a high-value outsourcing services provider. Previously, he served as CEO of Mimeo.com, a leading cloud-based digital print provider, and President of the \$2 billion technology acquisition services division at Entex Information Services. He began his career at IBM and is a graduate of Syracuse University.

To learn more about NACR, call **1-888-321-NACR (6227)** or visit [www.nacr.com](http://www.nacr.com). For more information about the ConvergeOne companies, visit [www.converge-one.com](http://www.converge-one.com) or the individual company websites.

### About ConvergeOne

ConvergeOne, headquartered in Eagan, MN, is the leading independent integrator of data, communications, collaboration, and customer interaction solutions and services. As a critical link between OEMs and end users, the company provides essential consulting and project management services related to custom design, installation, implementation, and maintenance of best-in-class data and communication solutions. Through its nationwide family of solution integrators, ConvergeOne offers a "one-stop" destination for its broad spectrum of valued customer relationships, providing in-depth technical expertise and total solution focus. Custom services include converged networks and unified communication solutions, call centers, system design, implementation, integration, maintenance, data storage and archiving, and other professional services, primarily for mid-sized

and enterprise businesses. For more information, visit [www.converge-one.com](http://www.converge-one.com).

#### **About NACR**

With offices nationwide, industry award-winning NACR (Eagan, MN) is a certified Avaya Platinum Channel Partner, eight-time Avaya Business Partner of the Year, and the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions for businesses. Its highly trained and experienced team, with more than 600 industry-recognized certifications, delivers proven, scalable, cost-effective solutions tailored to a customer's end-to-end needs, from sales through ongoing support. Using sophisticated processes, advanced tools, and two high-tech Network Operations Centers (NOCs), NACR provides comprehensive monitoring and managed services for multivendor infrastructures. And to help customers keep pace with changing technology and business needs, the NACR Center of Excellence for Learning and Development provides training and educational opportunities. For more information, call **1-888-321-NACR** (6227) or visit [www.nacr.com](http://www.nacr.com).

#### **SOURCE NACR**

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