## NACR Continues Interactive Technology Roadshow in Fall 2012 Popular "Happy Hour" Goes on the Road for Customers in 15 Cities

EAGAN, Minn., Aug. 16, 2012 /PRNewswire/ -- Starting in September, solutions integration expert NACR is once again hitting the road and offering customers the opportunity to have fun while they learn about the latest technologies. Combining the concepts of speed dating and happy hour, NACR Roadshow 2012 uses a roundtable format to deliver valuable information in a casual and highly interactive setting.

(Logo: http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO)

"Customers tell us they love our roadshow and how it is organized to optimize the delivery of information in a short period of time," says John Behnken, National Vice President of NACR. "Instead of using formal presentations, we give attendees the chance to move around the room to select different topics and participate in lively give-and-take discussions— and in between, they get to enjoy some refreshments while they socialize with their peers and NACR's technology experts."

As one of the largest Avaya channel partners worldwide, NACR (<a href="www.nacr.com">www.nacr.com</a>) is the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions — delivering comprehensive sales, consultative, training, and technical support, as well as managed services and maintenance. The company works closely with Avaya and other technology innovators to integrate the latest hardware, software, and applications into end-to-end multivendor solutions for diverse markets.

NACR Roadshow 2012 will visit 15 cities and be held late afternoon into early evening ("happy hour"). Each event is run by local NACR sales teams along with NACR and Avaya engineers and solution architects who are certified in multivendor technologies. After a welcome with cocktails, appetizers, and introductory remarks, attendees can visit two of three tables, choosing from these topics:

- "SIP with NACR" where NACR's self-professed "SIP nerds" will answer questions and help participants explore the possibilities of SIP, including customer examples, company scenarios, and real-world benefits
- "Social Media and the Contact Center" where NACR's contact center specialists will be on hand to talk about the trends and how participants can leverage social media tools to help their contact centers succeed
- "What does UC mean to U?" where participants can share how they define unified communications and talk with NACR's UC gurus to explore industry trends and available options, with examples of how other NACR customers are attaining ROI and increased productivity with UC

"NACR's roadshow is designed to be as fun as it is informative, with dynamic speakers, humor, and plenty of opportunities to participate," says Behnken. "Any IT professional or decision maker can benefit from this unique experience."

The upcoming sessions will be held September 12 in Boston, MA, and Kansas City, MO; September 13 in Costa Mesa, CA; September 18 in Hartford, CT; September 19 in Brookfield, WI; September 20 in Walnut Creek, CA; October 4 in Columbus, OH; October 9 in Providence, RI; October 10 in Des Moines, IA; October 11 in Houston, TX; October 16 in Pembrook Pines, FL, and Beachwood, OH; October 17 in Seattle, WA; October 23 in Little Rock, AR; and October 30 in Phoenix, AZ.

Go to <a href="https://www.nacr.com/events/nacr-fifteen-city-roadshow/">www.nacr.com/events/nacr-fifteen-city-roadshow/</a> for more details and to register. Current NACR customers can also contact their NACR representative to learn more about NACR Roadshow 2012.

## About NACR

With offices nationwide, industry award-winning NACR (Eagan, MN) is a certified Avaya Platinum Channel Partner, eight-time Avaya Business Partner of the Year, and the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions for businesses. Its highly trained and experienced team, with more than 600 industry-recognized certifications, delivers proven, scalable, cost-effective solutions tailored to a customer's end-to-end needs, from sales through ongoing support. Using sophisticated processes, advanced tools, and two high-tech Network Operations Centers (NOCs), NACR provides comprehensive monitoring and managed services for multivendor infrastructures. And to help customers keep pace with changing technology and business needs, the NACR Center of Excellence for Learning and Development provides training and educational opportunities. For more information, call **1-888-321-NACR** (6227) or visit <a href="https://www.nacr.com">www.nacr.com</a>.

For further information: Scott Sund, Vice President of Marketing, 1-800-431-1333 ext. 7482502, ssund@nacr.com

Additional assets available online: Photos (1)

https://onec1.mediaroom.com/2012-08-16-NACR-Continues-Interactive-Technology-Roadshow-in-Fall-2012