

## **NACR Opens New Training Facility in Eatontown, NJ**

### **Dedicated Center of Excellence Classroom Offers Convenience Plus High-Tech Training Tools**

EAGAN, Minn., Aug. 8, 2012 /PRNewswire/ -- Solutions integration expert NACR is pleased to announce the opening of a new, dedicated training facility, conveniently located at 246 Industrial Way, Eatontown, NJ, 07724. It is part of the NACR Center of Excellence for Learning and Development, which provides opportunities for customers to build their administrative, technical, and applications proficiency by leveraging NACR resources and expertise.

(<http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO>)

NACR is one of the largest Avaya channel partners worldwide and a leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions — delivering comprehensive sales, consultation, training, and technical support, as well as managed services, maintenance, and repairs. NACR works closely with Avaya and other technology partners to integrate the latest hardware, software, and applications into end-to-end multivendor solutions for diverse markets.

"At NACR, we're excited to launch our new classroom facility, to not only make it easier for customers to take advantage of training, but also enhance the experience they have and the value they take away," said Dan Gorski, Vice President of the Center of Excellence (COE).

NACR's COE program offers a growing selection of courses and educational events, including instructor-led, virtual instructor-led, and web-based training options. The new classroom facility accommodates up to 12 students and provides hands-on, instructor-led training in a comfortable, modern, learning-conducive setting.

In addition, the classroom is located on site with NACR's Eatontown Network Operations Center (NOC), one of two high-tech NOCs dedicated to providing monitoring, maintenance, and managed service support to customers. This enables students to learn by using a desktop that is plugged into a switch in NACR's own laboratory environment. It also allows them to tour the NOC, to see its technology in action and meet with the technical team that provides NACR services and support.

The NACR COE offers course paths across topics and for every skill level from beginner to advanced. Upcoming instructor-led training courses at Eatontown include Modular Messaging Basic (September 25), Modular Messaging Advanced (September 26-27), and Introduction to VoIP (October 16-17).

For companies with four or more students, the COE can also bring training directly to a customer location or nearby training center. In addition, NACR offers customized training and can suitcase a selection of courses to meet specific needs.

Customers can call their NACR representative to request a personal tour of the NOC as well as the new training facility in Eatontown.

For more information about the NACR Center of Excellence training curriculum, visit online at [www.nacr-learning.com](http://www.nacr-learning.com). To request a free training consultation, contact the COE at **651-796-6680** or via email at [COELD@nacr.com](mailto:COELD@nacr.com).

#### **About NACR**

With offices nationwide, industry award-winning NACR (Eagan, MN) is a certified Avaya Platinum Channel Partner, eight-time Avaya Business Partner of the Year, and the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions for businesses. Its highly trained and experienced team, with more than 600 industry-recognized certifications, delivers proven, scalable, cost-effective solutions tailored to a customer's end-to-end needs, from sales through ongoing support. Using sophisticated processes, advanced tools, and two high-tech Network Operations Centers (NOCs), NACR provides comprehensive monitoring and managed services for multivendor infrastructures. And to help customers keep pace with changing technology and business needs, the NACR Center of Excellence for Learning and Development provides training and educational opportunities. For more information, call **1-888-321-NACR** (6227) or visit [www.nacr.com](http://www.nacr.com).

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